## SCHMIDT MARKETING

CitySurvey ${ }^{\circledR}$
for
SAN FRANCISCO/BAY AREA 2012

## A. Process

In May of 2012, Schmidt Marketing, Inc. conducted a salary survey of legal marketers in the San Francisco/Bay Area.

The survey link was sent by e-mail to 74 in-house law firm marketing professionals with a coordinatorlevel title or above employed in the San Francisco/Bay Area. We received 29 responses.

## B. Demographics

- When asked with which title respondents most identify, $35 \%$ identified themselves as "Managers."

| Title | $\mathbf{n}$ | Percentage of Total |
| :---: | :---: | :---: |
| CMO/CBDO | 6 | $20 \%$ |
| Director | 9 | $31 \%$ |
| Manager | 10 | $35 \%$ |
| Coordinator | 4 | $14 \%$ |

- The largest number of responses came from firms with 150 or fewer attorneys.

| Firm Size | $\mathbf{n}$ | Percentage of Total |
| :---: | :---: | :---: |
| Up to 150 | 9 | $31 \%$ |
| $151-500$ | 8 | $28 \%$ |
| $501-1,000$ | 8 | $28 \%$ |
| More than 1,000 | 4 | $14 \%$ |

- Fifty-nine percent of the respondents identified their primary job function as "business development."

| Function | n | Percentage of Total |
| :--- | :---: | :---: |
| Generalist | 9 | $31 \%$ |
| Marketing Communications | 1 | $3 \%$ |
| Business Development | 17 | $59 \%$ |
| Functional Specialist | 0 | $0 \%$ |
| Other: <br> Marketing + Business Development; <br> Combination of Branding, Marketing, <br> Business Development, Sales | 2 | $7 \%$ |
|  |  |  |

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- Seventy-six percent of respondents report their marketing responsibility as firm wide.

| Responsibility | n | Percentage of Total |
| :--- | :---: | :---: |
| Firm wide | 22 | $76 \%$ |
| One or more offices | 3 | $10 \%$ |
| One or more practice groups | 3 | $10 \%$ |
| Other: <br> Multiple regions (offices) and industry <br> sectors | 1 | $3 \%$ |

- Seventy-eight percent of respondents who answered the question received a bonus based on merit/performance.

| Bonus Type | n | Percentage of Total |
| :--- | :---: | :---: |
| Merit/Performance | 21 | $78 \%$ |
| Length of service | 0 | $0 \%$ |
| Holiday/Annual firm-wide bonus | 5 | $18 \%$ |
| Other: | 1 | $4 \%$ |
| Merit and Holiday |  |  |

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C. Base Salaries by Title

| Title | n | High Salary | Low Salary | Average <br> Salary | Median <br> Salary |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CMO/CBDO | 6 | $\$ 387,500$ | $\$ 230,000$ | $\$ 307,500$ | $\$ 287,500$ |
| Director* | 9 | $\$ 225,000$ | $\$ 120,000$ | $\$ 180,889$ | $\$ 200,000$ |
| Marketing Manager** | 8 | $\$ 155,000$ | $\$ 76,000$ | $\$ 104,375$ | $\$ 103,500$ |
| Business Development <br> Manager*** | 2 | -- | -- | $\$ 142,500$ | $\$ 142,500$ |
| Coordinator |  |  | $\$ 68 *$ |  |  |

[^0]
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## Percentage Change of Average Salary from 2009:

For CMO: decreased 3\%
For Director (>100 attorneys): increased 2\%
For Marketing Manager: decreased 1\%
For Business Development Manager: increased 8\%

Percentage Change of Median Salary from 2009:
For CMO: increased 1\%
For Director (>100 attorneys): increased 10\%
For Marketing Manager: decreased 5\%
For Business Development Manager: increased 7\%

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D. Bonuses by Title

| Title | $\mathbf{n}$ | High Bonus | Low Bonus | Average <br> Bonus | Median <br> Bonus |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CMO/CBDO | 6 | $\$ 45,000$ | $\$ 15,000$ | $\$ 35,000$ | $\$ 42,500$ |
| Director* $^{*}$ | 9 | $\$ 45,000$ | $\$ 5,000$ | $\$ 20,222$ | $\$ 15,000$ |
| Marketing Manager** | 8 | $\$ 40,000$ | $\$ 2,000$ | $\$ 11,125$ | $\$ 6,750$ |
| Business Development <br> Manager*** | 2 | -- | -- | $\$ 4,000$ | $\$ 4,000$ |
| Coordinator |  |  | $\$ * * *$ |  |  |

[^1]
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## Percentage Change of Average Bonus from 2009:

For CMO: increased 5\%
For Director (>100 attorneys): increased 17\%
For Marketing Manager: increased 88\%
For Business Development Manager: decreased 49\%

Percentage Change of Median Bonus from 2009:
For CMO: increased 6\%
For Director (>100 attorneys): increased 17\%
For Marketing Manager: decreased 10\%
For Business Development Manager: decreased 47\%

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## E. Total Compensation by Title

| Title | $\mathbf{n}$ | High <br> Compensation | Low <br> Compensation | Average <br> Compensation | Median <br> Compensation |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CMO/CBDO | 6 | $\$ 432,500$ | $\$ 245,000$ | $\$ 343,167$ | $\$ 320,000$ |
| Director* | 9 | $\$ 265,000$ | $\$ 127,000$ | $\$ 201,111$ | $\$ 215,000$ |
| Marketing <br> Manager** | 8 | $\$ 195,000$ | $\$ 82,000$ | $\$ 117,467$ | $\$ 116,000$ |
| Business <br> Development <br> Manager*** | 2 | -- | -- | $\$ 146,500$ | $\$ 146,500$ |
| Coordinator |  | $\$ * * *$ | 4 | $\$ 75,800$ | $\$ 68,000$ |

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For information, contact: Ella Chanba, 952-767-0115, ellachanba@schmidt-marketing.com, www.schmidt-marketing.com.

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## Percentage Change of Average Total Compensation from 2009:

For CMO: decreased 2\%
For Director (>100 attorneys): increased 4\%
For Marketing Manager: increased 5\%
For Business Development Manager: increased 5\%

## Percentage Change of Median Total Compensation from 2009:

For CMO: decreased 5\%
For Director (>100 attorneys): increased 9\%
For Marketing Manager: increased 5\%
For Business Development Manager: increased 4\%

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## F. Most Recent Annual Salary Increase by Title

| Title | n | High Salary <br> Increase | Low Salary <br> Increase | Average <br> Salary <br> Increase | Median Salary <br> Increase |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CMO/CBDO | 6 | $12 \%$ | $2.5 \%$ | $2.75 \%$ | $3 \%$ |
| Director* | 9 | $5 \%$ | $0 \%$ | $2.07 \%$ | $2.75 \%$ |
| Marketing Manager** | 8 | $10 \%$ | $3 \%$ | $4.71 \%$ | $4 \%$ |
| Business Development <br> Manager*** | 2 | -- | -- | $2.5 \%$ | $2.5 \%$ |
| Coordinator**** | 4 | $15 \%$ | $1 \%$ | $7.5 \%$ | $7 \%$ |

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[^0]:    * "Director of Marketing," "Director of Client Relations" and "Director of Business Development" positions were included in this category due to the number of respondents and similar compensation.
    ** "Communications Manager" positions were included in this category due to the number of respondents and similar compensation.
    *** "Sr. Marketing Manager" positions were included in this category due to the number of respondents and similar compensation.
    **** This category includes "Coordinator" positions in marketing and business development.

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