CitySurvey® for CHICAGO 2014

#### A. Process

In 2014, Schmidt Marketing, Inc. conducted a salary survey of legal marketers in Chicago.

The survey link was sent by e-mail to 148 in-house law firm marketing professionals with a coordinator-level title or above employed in Chicago. We received 43 responses.

## B. Demographics

• When asked with which title respondents most identify, 63% identified themselves as "Managers."

| Title       | n  | Percentage of Total |
|-------------|----|---------------------|
| CMO/CBDO    | 3  | 7%                  |
| Director    | 7  | 16%                 |
| Manager     | 27 | 63%                 |
| Coordinator | 3  | 7%                  |
| Specialist  | 2  | 5%                  |
| Other       | 1  | 2%                  |

♦ The largest number of responses came from firms with 101-150 attorneys.

| Firm Size       | n  | Percentage of Total |
|-----------------|----|---------------------|
| Up to 150       | 14 | 33%                 |
| 151-500         | 10 | 23%                 |
| 501-1,000       | 10 | 23%                 |
| More than 1,000 | 9  | 21%                 |

• Forty-nine percent of the respondents identified their primary job function as "business development."

| Function                 | n  | Percentage of Total |
|--------------------------|----|---------------------|
| Generalist               | 7  | 17%                 |
| Marketing Communications | 6  | 14%                 |
| Business Development     | 21 | 49%                 |
| Functional Specialist    | 7  | 17%                 |
| All of the above         | 1  | 2%                  |

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• Sixty-one percent of respondents report their marketing responsibility as firm wide.

| Responsibility              | n  | Percentage of Total |
|-----------------------------|----|---------------------|
| Firm wide                   | 26 | 61%                 |
| One or more offices         | 4  | 9%                  |
| One or more practice groups | 13 | 30%                 |

• Sixty-one percent of respondents who answered the question received a bonus based on merit/performance.

| Bonus Type                     | n  | Percentage of Total |
|--------------------------------|----|---------------------|
| Merit/Performance              | 23 | 61%                 |
| Length of service              | 2  | 5%                  |
| Holiday/Annual firm-wide bonus | 12 | 32%                 |
| Overtime                       | 1  | 2%                  |

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### C. Base Salaries by Title

| Title  | n | High Salary | Low Salary | Average<br>Salary | Median<br>Salary |
|--|---|-------------|------------|-------------------|------------------|
| CMO/CBDO   | 3 |             |            | \$255,000         | \$215,000        |
| Director*  | 6 | \$185,000   | \$135,000  | \$150,833         | \$145,000        |
| Marketing Manager (200 or fewer attorneys)               | 4 | \$77,000    | \$67,000   | \$72,100          | \$72,200         |
| Marketing Manager** (300+ attorneys)                     | 6 | \$138,375   | \$92,000   | \$114,563         | \$112,500        |
| Business Development Manager*** (300 or fewer attorneys) | 7 | \$125,000   | \$72,000   | \$93,643          | \$86,000         |
| Business Development Manager (600+ attorneys)            | 8 | \$150,000   | \$85,000   | \$112,450         | \$117,000        |
| Coordinator  | 3 |             |            | \$52,333          | \$48,000         |
| Specialist****   | 3 |             |            | \$68,333          | \$69,000         |
| Miscellaneous****  | 3 |             |            | \$60,750          | \$62,250         |

due to the number of respondents and similar compensation.

<sup>\* &</sup>quot;Director of Marketing" and "Director of Business Development" positions were included in this category due to the number of respondents and similar compensation.

<sup>\*\* &</sup>quot;Communications Manager" position was included in this category due to the number of respondents and similar compensation.

\*\*\* "Marketing and Business Development Manager" and "Practice Development Manager" positions were included in this category.

<sup>\*\*\*\* &</sup>quot;Creative Director" position was included in this category due to the number of respondents and similar compensation.

The following positions are included in this category: "Public Relations Manager," "Client Relations Manager" and "Event Planner."

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#### Percentage Change of Average Salary from 2010:

For CMO/CBDO: decreased 10% For Director: increased 7% For Coordinator: increased 17%

### Percentage Change of Median Salary from 2010:

For CMO/CBDO: decreased 25% For Director: remained the same For Coordinator: increased 7%

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#### D. Bonuses by Title

| Title  | n | High Bonus | Low Bonus | Average<br>Bonus | Median<br>Bonus |
|--|---|------------|-----------|------------------|-----------------|
| CMO/CBDO   | 3 |            |           | \$18,333         | \$18,000        |
| Director*  | 6 | \$52,000   | \$2,000   | \$15,667         | \$10,000        |
| Marketing Manager (200 or fewer attorneys)               | 4 | \$5,000    | 0         | \$2,525          | \$2,550         |
| Marketing Manager** (300+ attorneys)                     | 6 | \$12,000   | \$6,000   | \$9,250          | \$9,500         |
| Business Development Manager*** (300 or fewer attorneys) | 7 | \$10,000   | \$300     | \$3,814          | \$500           |
| Business Development Manager (600+ attorneys)            | 8 | \$10,000   | 0         | \$4,563          | \$4,500         |
| Coordinator  | 3 |            |           | \$2,050          | \$1,000         |
| Specialist****   | 3 |            |           | \$3,333          | \$3,500         |
| Miscellaneous****  | 3 |            |           | \$1,133          | \$400           |

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#### Percentage Change of Average Bonus from 2010:

For CMO/CBDO: decreased 31% For Director: increased 96% For Coordinator: increased 100%

#### Percentage Change of Median Bonus from 2010:

For CMO/CBDO: decreased 28% For Director: increased 100% For Coordinator: decreased 20%%

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#### E. Total Compensation by Title

| Title  | n | High<br>Compensation | Low<br>Compensation | Average<br>Compensation | Median<br>Compensation |
|--|---|----------------------|---------------------|-------------------------|------------------------|
| CMO/CBDO   | 3 |                      |                     | \$274,333               | \$228,000              |
| Director*  | 6 | \$200,000            | \$137,000           | \$169,500               | \$170,000              |
| Marketing Manager (200 or fewer attorneys)               | 4 | \$82,000             | \$67,100            | \$74,625                | \$74,700               |
| Marketing Manager** (300+ attorneys)                     | 6 | \$150,375            | \$98,000            | \$123,675               | \$115,000              |
| Business Development Manager*** (300 or fewer attorneys) | 7 | \$135,000            | \$72,300            | \$98,257                | \$90,000               |
| Business Development Manager (600+ attorneys)            | 8 | \$160,000            | \$92,500            | \$117,825               | \$122,000              |
| Coordinator  | 3 |                      |                     | \$54,383                | \$49,000               |
| Specialist****   | 3 |                      |                     | \$74,133                | \$72,500               |
| Miscellaneous****  | 3 |                      |                     | \$61,883                | \$65,250               |

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## Percentage Change of Average Total Compensation from 2010:

For CMO/CBDO: decreased 11%

For Director: increased 14% For Coordinator: increased 16%

## Percentage Change of Median Total Compensation from 2010:

For CMO/CBDO: decreased 24%

For Director: increased 13% For Coordinator: increased 2%

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#### Most Recent Annual Salary Increase by Title

| Title  | n | High Salary<br>Increase | Low Salary<br>Increase | Average<br>Salary<br>Increase | Median Salary<br>Increase |
|--|---|-------------------------|------------------------|-------------------------------|---------------------------|
| CMO/CBDO   | 3 |                         |                        | 3.83%                         | 3.5%                      |
| Director*  | 6 | 6%                      | 3%                     | 4.4%                          | 4%                        |
| Marketing Manager (200 or fewer attorneys)               | 4 | 5%                      | 2.67%                  | 3.54%                         | 3.25%                     |
| Marketing Manager** (300+ attorneys)                     | 6 | 3%                      | 1.5%                   | 2.5%                          | 2.75%                     |
| Business Development Manager*** (300 or fewer attorneys) | 7 | 3%                      | 0                      | 2.14%                         | 2%                        |
| Business Development Manager (600+ attorneys)            | 8 | 7%                      | 0                      | 2.75%                         | 2.5%                      |
| Coordinator  | 3 |                         |                        | 1.25%                         | 1.25%                     |
| Specialist****   | 3 |                         |                        | 2.67%                         | 3%                        |
| Miscellaneous****  | 3 |                         |                        | 1%                            | 0                         |

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